



To: Whitney Smith
From: Jamie Loftin, Committee Chair
Date: March 29, 2019
Re: Online Proctoring Services/R697994

Dear Whitney,

The evaluation committee has completed the review and evaluation of proposals for Online Proctoring Services under RFP R697994. Proposals were received from the following vendors:

1. Honorlock
2. PSI Services
3. Proctorio
4. ProctorU

The evaluation committee independently reviewed the submitted proposals and completed individual scoring sheets for each vendor. The top two vendors (ProctorU and PSI Services) were invited to present via WebX. The interviews were conducted on March 13, 2019, with all committee members present. Following the presentations, the committee discussed the presentations and a best and final offer was requested from the top two vendors. References were checked, and the committee met again on March 29, 2019 to review the best and final offers.

The committee recommends the award of Online Proctoring Services – RFP R697994 to both ProctorU and PSI Services. Evaluations forms and supporting documentation have been forwarded to your office.

The committee wishes to thank each respondent for their interest in doing business with the University of Arkansas and for their efforts in responding to this RFP.

Thank you for your assistance with this RFP process.

Best regards,

Jamie Loftin
Assistant Vice Provost for Distance Education Administration

Individual Evaluations Final Scores
Term Contract for Online Proctored Services
RFP R697994

	Arnold	Howard	Judges	Kang	Loftin	Marshall	Walters	Totals
ProctorU	95	92	91	91	97	94	100	660
PSI Services	92	63	90	62	92	81	94	571
Honorlock	45	35	45	35	39	43	0	242
Proctorio, Inc.	45	35	45	35	39	35	0	234

Whitney Smith 4/2/19