

## Q&A Addendum

### Software Communication Platform RFP 692532

**This document provides question and answer information pertaining to the above captioned RFP and will be updated as necessary.**

**REMINDER:** It is the Respondent's responsibility to thoroughly examine and read the entire RFP document and any addenda to this RFP.

#### **Posted October 15, 2018**

**Question:** Whether companies from Outside USA can apply for this? (like, from India or Canada)

**Answer:** Non-US companies can submit RFP responses. The minimal expectation is that all communications occur in written and spoken English. Our preference is to work with a US company that has a proven history of successful and professional work with the requested services.

**Question:** Whether we need to come over there for meetings?

**Answer:** The expectation is that any meetings will take place on-site, conducted at UA Fayetteville.

**Question:** Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)

**Answer:** The expectation is that there will be implementation, training and support activities that take place on-site, conducted at UA Fayetteville.

**Question:** Can we submit the proposals via email?

**Answer:** No

#### **ADJUSTMENT**

To remain consistent with other articles of the RFP document, Section 14 is updated to reflect the following:

“Proposals shall remain valid and current for the period of ~~ninety (90) days~~ one hundred twenty (120) days after the due date and time for submission of Proposals.”