**Q&A #5**

**RFP #681360**

**University Housing Cleaning Support**

1. Question:

Can the vendor get a copy of the floor plans for each building?

Answer:

Yes; our offices are at 960 W. Douglas Street, contact is David Belviy, [belviy@uark.edu](mailto:belviy@uark.edu).

1. Question:

Clarification on floor care task: F8, F9, F15, F16-what is the frequency expected (1 time per year?).

Answer:

Once per year is desired.

1. Question:

Item #5 Lambda Chi is closed for year – should they include the amount in the bid?

Guarantee for following year?

Answer:

Yes.

There is no guarantee; however, that is the current intent.

1. Question:

Item #12 Pomfret – under construction – how do vendors bid the spaces if they will not be cleaning entire building?

Answer:

Bid as though cleaning entire building; by next year at this time, construction will be complete.

1. Question:

On page 10 of the RFP, there are gross square footages under **B. Background Information**. By gross SF, do you mean cleanable SF?

Answer:

No . . . total floor space of building.

1. Question:

There isn’t any information on Gross/Cleanable SF for the following buildings: [Weekend Buildings] Reid, Hotz, Humphreys, and Yocum. If that could be provided, it would be greatly appreciated.

Answer:

Exhibit B, Page 39, provides square footage for all facilities.

1. Question:

Does the University require the janitorial company to pay for parking passes, or is that provided?

Answer:

Vendor covers cost of any required parking passes to support their processes.

1. Question:

For the following buildings: [Greek Buildings, Pomfret Hall, Walton Hall, Gladson-Ripley Hall, Buchanan-Droke Hall] On average, how many students move out after Fall semester? On average, how many students move out after Spring Semester? Summer Semester?

Answer:

An exact figure is not possible…on average across our entire Housing population, we experience a 3 percent melt at the end of the Fall semester. We have a 100 percent move out of residents at the end of Spring semester and a 100 percent move out at the end of Summer semester.