**Q&A #2**

**RFP #681360**

**University Housing Cleaning Support**

1. Question:

In regard to “Deep Clean Single Duncan Room Move Out Throughout Year” – Does this mean twice a year? Three times a year?

Answer:

Only on the occasion that a resident vacates the room during the school year, generally an infrequent occurrence, but there is on average a 3 percent melt rate at the end of the fall semester and of course everyone departs at the end of the school year.

1. Question:

For Greek Housing Moveout, is this throughout the year as well??

Answer:

Yes.

1. Question:

What’s the frequency of these deep clean move outs?

Answer:

Again, only on the occasion that a resident vacates the room during the school year, generally an infrequent occurrence, but there is on average a 3 percent melt rate at the end of the fall semester and of course everyone departs at the end of the school year.

1. Question:

Do you have a frequency chart for each facility? I see there is a full Scope of Work, however it doesn’t specify the frequency you’d like Power washing services, strip & wax, etc.?

Answer:

Annual…usually scheduled over summer months or breaks.

1. Question:

Will the site visit be as a group or individually? The appointment made seems to be for an hour and a half. This solicitation involves a large number of buildings. Do you feel that 1.5 hours will be sufficient for a thorough walkthrough?

Answer:

It will be a group tour. We will stretch the time as needed.