**Q&A #4**

**RFP #653177**

**Intelligent Bus System**

1. Who is the University’s current AVL vendor?

A: NA In-house solution.

2. On page 16, section B questions 1 and 2 reference the requirement to “integrate with

existing and concurrent systems without additional hardware.” Please list and describe

any other ITS products and vendors currently being used by University of Arkansas transit

system.

 A: Please see Addendum “Bus Information Detail”

3. Do your fixed routes operate on a set schedule, headways, deviated pickups, or a

combination thereof?

 A: Currently, our fixed route system is on a set schedule.

4. The RFP specifies an update frequency of no more than 2 seconds. It is our experience

that 2 second intervals can result in far higher cellular data utilization. 5 second intervals

can deliver just as accurate arrival predictions and result in significant cellular cost

savings. Would the University be open to a 5 second update frequency if the arrival

prediction accuracy can be maintained?

 A: As stated in 1.0 Technical Requirements, A 2) 2) System should have an update frequency rate as close to real-time as possible, no more than 2 seconds per update.

5. Does the university currently own and/or expect to procure paratransit software in the

future?

 A: NA Paratransit software is not part of this project.

i. If so, can you offer any detail on currently existing paratransit, on-demand, or

demand-response type programs?

 A: NA

6. Has any vendor given you an estimate on the cost of this project?

 A: Yes, however not the specifications listed in totality in this RFP

7. Do you have a preferred cellular vendor?

 A: Yes, the University has current contracts with AT&T

8. In ETA’s opinion, professionally recorded audio announcements may provide greater

sound quality and clarity. Are you amenable to a solution that includes on-going voice

recordings for the life of the contract versus text to speech?

A: Text to speech must still be an available option.

9. To ensure accurate APC pricing, can you please furnish door measurements and number

of doors per fixed route vehicle?

 A: Please see Addendum “Bus Information Detail”

10. Do you currently use any fare collection systems or desire any fare category modules onboard for passenger data collection?

 A: We are currently a fare free system, but we do count 4 different categories of passengers/users Student, Non-student, ADA, & Bike.

11. Is the agency tax exempt and will a tax exemption certificate be provided?

 A: The University of Arkansas is NOT tax exempt.

12. The window between the question submission and final proposal delivery date is tight.

Would the University be open to extending the deadline for proposal submission by three

weeks so that a more thorough examination of the criteria, site visit, and customized

proposal can be conducted?

 A: Please refer to the HogBid site for updated addendums and deadlines.