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November 12, 2026

Dear Prospective Bidder:

On behalf of the University of Arkansas System ("UAS" or "the University"), Segal requests proposals for COBRA, Flexible Spending Accounts (FSA), HDHP Health Savings Accounts (HSA), and Retiree Billing services.

The anticipated effective date is January 1, 2028. This request for proposal (RFP) and its attachments will provide the background information on which you are to base your proposal. You may obtain the RFP and any future addendum at the University procurement site (https://hogbid.uark.edu/).

Using the Intent to Bid Form, please notify us no later than November 23, 2026, whether or not you intend to submit a proposal for UAS.

We believe this document and the enclosed materials provide all the information necessary for your company to submit a proposal; however, in the event additional information is desired, please submit your written request to Mr. John Hardy. We ask no representative from your firm contact anyone except Mr. Hardy with regard to all matters pertaining to this RFP. Unless otherwise advised at a future date, your sole contact is to be with Mr. Hardy.

Segal and the University must receive your proposal no later than 5:00 p.m. Central Time December 21, 2026. Proposals must be submitted to both Segal and to the University.

- Submission to Segal is desired and highly encouraged via Proposal Tech, a web-based proposal tool, (https://www.proposaltech.com). You will receive an email with an invitation and instructions on how to complete your proposal using Proposal Tech.

- A signed, printed copy of the proposal and a redacted copy of the proposal will need to be sent to the University at the following address:

  Ms. Terry Fuquay
  Director of Administrative Services
  University of Arkansas System

2404 North University Avenue
Little Rock, AR 72207

More information about proposal submission requirements is contained in the RFP.

Please note this RFP has been copyrighted. All rights are reserved, and it may not be reproduced, distributed or used, except as the basis for your proposal, without the written permission of Segal.

Your cooperation is appreciated by all concerned.

/baa

Attachments

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