Q&A Addendum #2

Bid #111221 IT Consultant Services

This document provides question and answer information pertaining to the above captioned RFP and will be updated as necessary.

REMINDER: It is the Respondent's responsibility to thoroughly read and examine the entire Bid document and any addenda to the Bid.

Posted 12/14/21
Question 1. Are they looking for technological options and then recommended hardware solution or just recommendation model of technologies to be used and then solutions to follow?
Answer 1. The gap analysis is an assessment between the existing state of the wired, wireless, and cellular infrastructure and current industry direction for each. Recommendations for supporting 5G on campus would be an example.
This analysis would likely be the source for the operational roadmap and business plan which is basically an architectural strategic plan for the telecommunications service.
All of these elements provide a technical review and recommendations for next steps. Recommendations on changes and direction will be reviewed and actioned by the University at its discretion.
The change management, stakeholder engagement, executive sponsor presentations, and related activities are there to provide mechanisms to gain input on current state and desired future state from those constituencies as needed.
Implementation support and health check elements acknowledge that there will be some recommended changes based on this work. For the recommendations that are accepted and implemented, campus staff will need support and training around that work with potential follow-up engagements as changes impact operations over time.

Question 2. What is existing infrastructure that need to be reviewed?
Answer 2. The University telecommunications infrastructure includes wired, wireless (wi-fi), and cellular services. Campus administration is seeking a baseline assessment on this existing infrastructure and the ability of this system to meet existing needs. As noted in the "Scope of Work" this assessment should include recommendations for a lifecycle plan and a financial model allowing for recovery of existing costs with scalability for recovery of future infrastructure improvement and operations costs. The financial model is a key deliverable.

Question 3. How many Cellular handsets?
Answer 3. We have over 800 cellular handsets and portable wi-fi access points provisioned under existing state cellular provider contracts.