

**Invitation for Bid (IFB)**

**#07262024**

**Revenue Cycle Management**

**Q&A ADDENDUM #1**

1. It was unclear if the 2% only includes a subset of y9our total annual revenue. Can you confirm that all revenue is considered?

Answer: Yes, all revenue is counted toward the 2%.

2. What is the annual claim volume?

Answer: Approximately 2,790 per month or 33,480 annually.

3. Is the 2% of total monies collected a negotiable number?

Answer: Please submit what percentage you believe is feasible for scope of work.

4. Is intake required as a part of the RCM Services? Referencing “in collaboration with PWHC intake” in Section 2, Overview/Scope of Work.

Answer: Our team works collaboratively for all aspects of RCM. This statement reflects the need for all parties in-house and whom we contract with to work together for the RCM process to be effective. The Pat Walker Health Center, Medical Services team is responsible for collecting insurance information from patients including guarantor information. They also complete insurance verifications and collect co-payments and payments when appropriate.

5. How many claims do you bill per month on average?

Answer: Approximately 2,700.

6. What are your most common procedures?

Answer: Vaccinations, Nexplanon and IUD insertions & removals, removal of impacted cerumen, EKG, IV infustion-hydration, I & D skin abscess, Destruction-Molluscum/Wartsc 1-14 lesions, Depo Provera injections.

7. How much outstanding A/R do you currently have?

Answer: $402,449.93.

8. What is your current claim rate?

Answer: 74.1%.