



From: Jo Ann Pepper, Committee Chair
To: Whitney Smith, wesmith@uark.edu
Date: February 21, 2017
Subject: Summary - RFP 627982 -- Student Loan Billing Services

Whitney,

The evaluation committee has completed the review and evaluation of proposals for Student Loan Billing Services under RFP 627982. Proposals were received from the following vendors:

1. Xerox Education Services, LLC
2. Heartland ECSI

The committee recommends the award for Student Loan Billing Services to Heartland ECSI. Heartland ECSI received the highest score and provided more services that will provide the best benefit to our borrowers and the University of Arkansas.

Evaluation forms and supporting documentation have been forwarded to your office.

The committee wishes to thank each respondent for their interest in doing business with the University of Arkansas, and for their efforts in responding to the RFP.

Thank you for your assistance with this RFP process.

Sincerely,

Jo Ann Pepper
Financial Systems Coordinator
University of Arkansas

Evaluation Summary

	Xerox	ECSI
Jo Ann Pepper	Criteria A	13
	Criteria B	12
	Criteria C	7
	Criteria D	50
	Total	82
Bryan Holland	Criteria A	14
	Criteria B	14
	Criteria C	6
	Criteria D	50
	Total	84
Jason Rankin	Criteria A	9
	Criteria B	11
	Criteria C	4
	Criteria D	50
	Total	74
Shirley Martin	Criteria A	11
	Criteria B	10
	Criteria C	8
	Criteria D	50
	Total	79
Jordan Campbell	Criteria A	9
	Criteria B	8
	Criteria C	5
	Criteria D	50
	Total	72
Total	391	475

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