**Q&A #1**

**RFP #R583908**

**EFP Independent Advisory & Oversight Services**

1. Question: Can you provide a few sentences describing the overall goals that your system executives/Board would like to see in the ERP over the next few years?

Answer: The Board of Trustees, President of the System, and Chancellors have the goal to move to one ERP for the entire system. It is envisioned that solution would be cloud based and would allow each institution to operate as its own separate line of business under the parent organization of the University of Arkansas System.

1. Question: Is one of your objectives that the end result of this process will be one integrated system procured to satisfy the needs of all five 4-year universities and all five 2-year colleges, and potentially the Other Units also? Are any of these institutions out of scope?

Answer: The following are in the scope of this project:

**Universities:**

* University of Arkansas, Fayetteville
* University of Arkansas at Little Rock
* University of Arkansas at Monticello
* University of Arkansas at Pine Bluff
* University of Arkansas at Fort Smith

**Two Year Colleges:**

* Phillips Community College of the University of Arkansas
* University of Arkansas Community College at Hope
* University of Arkansas Community College at Batesville
* University of Arkansas Community College at Morrilton
* Cossatot Community College of the University of Arkansas

**Other Units:**

* University of Arkansas Division of Agriculture
* Arkansas Archeological Survey
* Criminal Justice Institute
* Arkansas School for Mathematics, Sciences, and the Arts
* University of Arkansas Clinton School of Public Service
* University of Arkansas System
* UA System eVersity

1. Question: Does the UA System wish to process business using ONE set of consolidated business processes or is each institution going to have its own set of business processes and requirements?

Answer: The expectation is that the selection consultant hired as part of this RFP would be able to guide the UA System on how to best approach business processes. It would also be expected that each institution would have some flexibility to meet their unique mission and goals. The default approach to this entire project will be to implement the system using best practices.

1. Question: Is the successful vendor for this RFP expected to visit all ten 4-year and 2-year institutions and the other institutions to gather requirements individually or is a cross-institution working team being developed which will provide input to the successful vendor?

Answer: The method for gathering requirements should be proposed in the RFP. It is expected that the successful vendor would be experienced in projects of this scope and would recommend a method that ensures success.

1. Question: Can we get a list of the major ERP modules (SIS, Finance, HR/Payroll) installed at each in-scope campus?

Answer:

|  |  |
| --- | --- |
| **Institution** | **System** |
| University of Arkansas, Fayetteville | Basis (home grown) and Peoplesoft for student |
| University of Arkansas Division of Agriculture - Research |  |
| Arkansas Archelogical Survey |  |
| University of Arkansas Clinton School of Public Service |  |
| University of Arkansas, Little Rock | Ellucian Banner |
| University of Arkansas, Monticello | Oracle Peoplesoft |
| University of Arkansas, Pine Bluff | Ellucian Colleague (Unidata) |
| University of Arkansas, Fort Smith | Ellucian Banner |
| Phillips Community College of the University of Arkansas | Ellucian Collegue (SQL) |
| University of Arkansas Community College at Hope | POISE |
| University of Arkansas Community College at Batesville | Ellucian Colleague (SQL) |
| University of Arkansas Community College at Morrilton | POISE |
| Cossatot Community College of the University of Arkansas | POISE |
| University of Arkansas Division of Agriculture - Cooperative Extension | Ellucian Banner |
| University of Arkansas System - eVersity | Ellucian Banner |

1. Question: Can we also get organizational charts of the IT support teams on each campus where they are supporting an ERP environment?

Answer: Current IT Org charts for each campus/entity are not available at this time.

1. Question: Can surveys be used to gather requirements from each in-scope institution?

Answer: The method for gathering requirements should be proposed in the RFP. It is expected that the successful vendor would be experienced in projects of this scope and would recommend a method that ensures success.