**NOTICE #2**

**RFP #582581**

**VOIP System**

Please be advised that the following vendors have been named as finalists who will be invited to present online demonstrations of their proposed solutions in early January, 2016:

NWN Corp.

Jive Communications

Windstream

The following were key factors in the committee’s recommendation of these finalists:

         Technical and functional specifications

         Hosted/Cloud offering as opposed to on premise solution

         Total costs, including up-front costs, monthly costs and per unit costs

         Contact Center capabilities

         Project plan and training

Please direct any questions to Ellen Ferguson, Procurement Coordinator, [ellenf@uark.edu](mailto:ellenf@uark.edu).