



MANDATORY ON-SITE FACILITY TOUR

UAF Athletics Security Products
RFP No. 638815

Tuesday, May 16, 2017
8:30 AM - 12:00 PM CST

TRANSCRIPT – Q&A

The purpose of this mandatory on-site tour was to provide a forum for vendors to obtain clarification about the RFP and the existing facilities prior to preparing their responses.

Questions / Answers

Q: Is there heavy (throughput) volume at Gate A?

A: Yes, could be very heavy. Heavier 2-4 hours prior to game-time and decreases as game-time approaches.

Q: Can we measure gates?

A: Yes

Q: Is the Gate A roll-up door to be secured (by detectors)?

A: No

Q: Do both gates for Gate A open?

A: Yes, opens at 6am on game-days.

Q: Is Gate A an entry and exit gate?

A: Yes

Q: Is the area outside of the Southside gates usually pretty windy?

A: Yes, stays breezy.

Q: What time to gates open?

A: Gates open 2 hours prior to scheduled game kick-off.

Q: When does Gate B open?

A: Gate B opens at variable times, usually between 7-9am on Gameday. Gate B is for staff only on Gameday and only intend to secure on Gameday at this point.

Q: If electrical is required, would UA be responsible for install costs?

A: Yes, but would like to have bids for battery powered units. May need to consider both as the structure at each gate is different and may require one or the other.

Q: What are the game times?

A: They fluctuate, but can be as early as 11:20am or as late as 8pm. Several games occur around 6pm.

Q: On Gameday, what is outside of Gate 1?

A: There is a suite/club line (on the left side), a no bag line (in the middle), and a bag check line (to the right). Bike racks are used to separate each line. This gate is the closest to our shuttle route and has the highest throughput volume due to many people arriving at the stadium from the Southside tailgating areas and parking lots.

Q: Are there tailgating areas and lots located around (near) the stadium?

A: Yes

Q: Will you be instituting a bag policy this year?

A: Yes

Q: Is re-entry into stadium allowed once patron has exited?

A: No

Q: Do you setup bike-racks on the curb (of Razorback Road along the stadium entrances)?

A: No

Q: What is the volume like for these (Westside) gates?

A: Roughly 5% (of total throughput) per gate.

Q: Can the sidewalk be utilized for detecting/wanding?

A: No

Q: Where would metal detectors be staged?

A: Not sure at this point. Preference would be that they remain at the gates during the season and are able to warehouse them in the off-season.

Q: At Gate 5, can they go either way (straight or right down ramp)?

A: Yes

Q: Do you have handicap specific entrances?

A: Most common gates used for handicap entrances are 15, 16, and 1 mainly due to the plaza and proximity to seating.

Q: At Gate C, do you screen media bags?

A: No we haven't.

Q: How will entries be setup at Gate 8?

A: A ramp will run South to North. Two stairwells will run West to East. 3 Total entry points at Gate 8 once completed.

Q: Has the decision been made internally to add metal detectors?

A: No. We are still exploring options.

Q: Are you looking to purchase all products at once or in stages?

A: Would like to receive a bid that outlines the options for the stadium as it exists today and an bid that outlines options once stadium construction is complete and new entry points are online. Would consider all options.

Q: What is the volume like a Gate 13/14?

A: Roughly 15% (of total throughput volume).

Q: What would you call this new (temporary gate for 2017 season)?

A: Gate 15A. Would be closed back up for 2018 and future seasons.

Q: Does the door open (on elevator shaft at Gate 15)?

A: No, just the gate would need secured.

Q: Are these gates (Gate 15 N, 15C, and 15S) very busy?

A: Roughly 10% (of total throughput volume) or a little less.

Q: How does the student gate work?

A: Students are processed at a tent that sits just before the stairwell leading down to the Southside Upper section gate. They receive a wristband at the tent. The first 4,000 are send thru the leftmost gate at Gate 17. The remaining students are sent downstairs to sit in the Upper Deck of the Southside. Can be anywhere from 5,000 to 10,000 students at a game. We are open to suggestions about how the implementation of metal detectors/wands would affect the current student entry process.

Q: How many home games do you have?

A: 6

Q: Anything else held in the stadium besides football?

A: No

Q: Should Men's Basketball (security products/services) be included in the bid?

A: No. For now, only looking at Football.