



Q&A Clarification Number 4 University of Arkansas Marketing Services RFP R584431

This document responds to questions specifically submitted by vendors related to RFP R584431. All answers, information and responses will become part of the bid file and the evaluation process.

Posted: November 23, 2015

- **Question 1:** BRANDING How extensive? Brand audit/position statement or all the way to new logo, palette, etc.?
- **Answer 1:** Design services aren't intended to be part of the scope of this contract.
- **Question 2:** IMPACT REPORT Estimated document length? 50 pages? 200 pages? What is the preferred format: written report or slide deck or something else?
- **Answer 2:** Document length and format will be determined in collaboration with TSC.
- **Question 3:** WEBSITE Ideally, we would recommend building a new site from scratch. Is this option? Should we offer a budget for both updates to the current site and a full redesign?
- **Answer 3:** TSC's request is for a vendor who will be able to provide updated content for TSC website to reflect the new branding and content, working with TSC creative team to streamline and update website.
- **Question 4:** OVERALL The identified scope is very broad. Is it ok to give a minimum contract amount and a hourly rate/budget range for additional pieces?
- Answer 4: Yes.