



## MANDATORY PRE-PROPOSAL TELE-CONFERENCE

z/OS and ISV Managed Services  
RFP No. 623181

Thursday, November 3, 2016  
2:00 PM CDT

### TRANSCRIPT

The purpose of this meeting was to provide a forum for vendors to obtain clarification about the RFP prior to preparing their responses. The following participant information is provided as it was received.

#### Participants:

	<u>Supplier</u>	<u>Contact Name</u>	<u>Email</u>
1.	IBM	Doris Gaiser	<a href="mailto:dgaiser@us.ibm.com">dgaiser@us.ibm.com</a>
2.	Sirius Computer Solutions	Pam Millard	<a href="mailto:Pam.Millard@siriuscom.com">Pam.Millard@siriuscom.com</a>
3.	GTSG	Patrick Hensler	<a href="mailto:PHensler@gtsg.com">PHensler@gtsg.com</a>
4.	FIS	Tim	<a href="mailto:Tim.Riding@fisglobal.com">Tim.Riding@fisglobal.com</a>
5.	ICconnect It	Srikanth	<a href="mailto:Info@iconnectit.net">Info@iconnectit.net</a>
6.	First Nat'l Tech Solutions	Phil	<a href="mailto:info@fnts.com">info@fnts.com</a>

**UofA Team:** Stephen Herzig, Walter Green, Mike Adair, Don Barnett, Valarmathi Ganesan  
**Procurement Coordinator:** Whitney Smith, [wesmith@uark.edu](mailto:wesmith@uark.edu)

#### Reminders / Clarifications

- **Be sure to sign all bid documents where required and submit with your proposal!**
- All participants on this call will receive the transcript which will include the information from the Q&A forum. Please make certain you have sent Whitney Smith an e-mail with your contact information ([wesmith@uark.edu](mailto:wesmith@uark.edu)). Any questions related to this RFP that are received *after* the distribution of this Transcript will be addressed by Q&A Addendum and provided by email to all participants of the conference call of 11/3/16.
- **Arkansas Technology Access Clause:** As noted in the Standard Terms & Conditions Document for this RFP, found here <http://procurement.uark.edu/resources/documents/terms.pdf> (item #22 starting at the top of page 4), vendors are required to comply with this request by submission of a Voluntary Product Accessibility Template (VPAT) with their proposal.

#### Questions / Answers

- 1) Storage will be retained/managed by the customer?  
**No, Storage will be managed by the vendor as part of their support.**
- 2) Operations will be retained/managed by the customer?  
**Yes, Operations will be managed by U of A.**

- 3) Security will be retained/managed by the customer?  
Security will be managed by both.  
U of A responsibility: Defining/Adding/Deleting id's and resetting passwords.  
Vendors: Rest of the security will be managed by the vendor.
- 4) Will U of A be interested in rebadging the associates to the vendor?  
No, the current resources will be taking up other responsibilities.
- 5) Any dependencies on mainframe by distributed or any other environment that vendor needs to be aware of?  
No, the SMTP and FTP are the places where the mainframe communicates with other systems.
- 6) Is there any preference/priority in physical presence or will it be okay to remotely support the operations?  
Preference is to have the vendor to remotely manage the current environment and no new software/hardware are expected for this RFP.
- 7) Are you looking to move the systems into provider's environment?  
No.
- 8) Do you have a current Peak MIPs on a monthly basis?  
We average about 88. Usually runs around 20% CPU's during the day and 100% during 8pm to 9pm.
- 9) Any DB support required?  
No, just what's in the RFP.
- 10) Is DR going to stay with UofA?  
Yes, U of A will handle all aspects of DR.
- 11) Operations support?  
U of A will take care of it.
- 12) Is it possible to get a copy of the RFP in Word format?  
Usually we use the PDF. If possible we will send a word copy.